

## SYSTEM REQUIREMENTS

Clinic to Cloud is a cloud-based electronic medical and practice management platform that is accessible through a browser on the internet. This document provides information about what browser, system settings and internet connection you will need in order to use Clinic to Cloud.

	RECOMMENDED	MINIMUM REQUIREMENTS*
Browser	Latest (not beta) version of Google Chrome	Google Chrome 65 or later Mozilla Firefox (FF) 58 or later
PC	Microsoft 64 or 32 –bit Windows 10 Pro with latest drivers and OS updates installed	Microsoft 64 or 32 –bit Windows 10 Pro with latest drivers and OS updates installed
Mac	macOS Catalina version 10.15 or later	macOS High Sierra version 10.13 or later
Memory	8GB RAM	8GB RAM
Processor	Dual Core 2Ghz or Higher (i5/i7 or AMD equivalent)	Dual Core 2Ghz or Higher (i5/i7 or AMD equivalent)
Monitor	1920 x 1080 pixel resolution	1920 x 1080 pixel resolution
Doctor App (iOS)	iOS 13 or later	iOS 10
Doctor App (Android)	Android OS 10.0 or later	Android OS 6.0.1

\* Minimum requirements are based on the Clinic to Cloud platform only and do not address other applications that may be running simultaneously.

# PRACTICE MIDDLEWARE REQUIREMENTS

Limited to 10Mb file size for document upload.

	RECOMMENDED	MINIMUM REQUIREMENTS*
PC / Server	Microsoft 64 or 32 –bit Windows 10 Pro with latest drivers and OS updates installed Windows Server 2016 or later	Microsoft 64 or 32 –bit Windows 10 Pro with latest drivers and OS updates installed Windows Server 2012 R2 or later
Mac	macOS Catalina version 10.15 or later	macOS High Sierra version 10.13 or later
Memory	8GB RAM	8GB RAM
Hard drive	20 GB free hard drive space **	10 GB free hard drive space **
Processor	Intel processor equivalent to Core i5 2.6 GHz or higher	Intel processor equivalent to Core i5 2.6 GHz or higher
Monitor	1920 x 1080 pixel resolution	1366 x 768 pixel resolution
Other	Microsoft .NET Framework 4.0	Microsoft .NET Framework 4.0

\* Minimum requirements are based on the Clinic to Cloud platform only and do not address other applications that may be running simultaneously.

\*\* Please take into consideration, image files will take up considerably more disk space

## RECOMMENDED MINIMUM BANDWIDTH

It is crucial that your practice has sufficient broadband capabilities to support the Clinic to Cloud platform. As a minimum, practices should have a business-grade SHDSL internet connection. The following minimum bandwidth is offered as a guideline, but it is best to work directly with a Clinic to Cloud representative to estimate your bandwidth requirements. The recommended internet bandwidth depends on the number of users, sites and the nature of their internet usage.

	NUMBER OF USERS	BANDWIDTH SPEED (MBPS)
Single Doctor Practice	1	4
Small Doctor Practice	2 – 4	10
Large Practice	5 – 25	25
Hospital	25 +	100