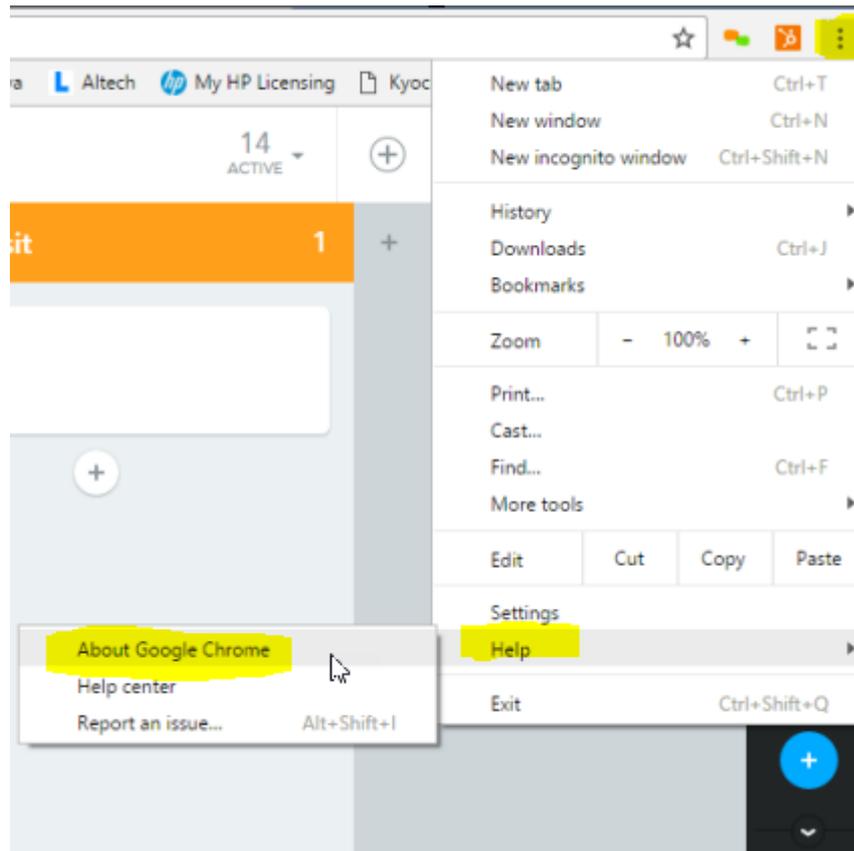


## Google Chrome Fixtures

1. Ensure the sound settings is selecting the Speechmike
2. Ensure the sound settings only has one recording device turned on.  
(If there is another mic on simply right click on device and disable)
3. Ensure the sound setting on speechmike is between 50-70%  
(Please see other setup documents in Tips & Tricks)
4. Double check the browser if it's on the latest version



## Chrome

Extensions

Settings

About

## About



Google Chrome

A web browser built for speed, simplicity, and security

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Version 56.0.2924.87



Google Chrome is up to date.

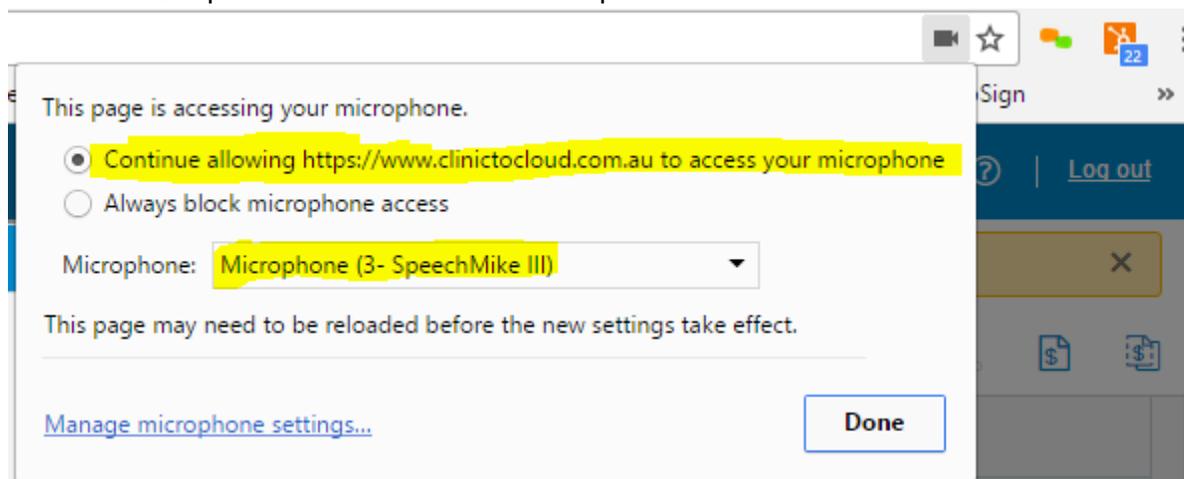
Google Chrome

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Google Chrome [Terms of Service](#)

5. Ensure the Speechmike is pointing to the browser by going to top righthand side and check permission is "ALLOW" and "Speechmike"



**If all the above doesn't resolve the issues this would mean you will need to uninstall Google Chrome and restart PC/Laptop then Reinstall and Restart PC/Laptop and setup new configurations.  
(Refer to Speechmike Setup for Chrome Document)**